



Headland Engineering

Quality Policy

Headland Engineering Ltd is committed to be the best supplier of cut to length and machined Linear Shaft, and linear accessories in the UK. We lead the way in our approach to customer satisfaction and service.

The maintenance of highest quality standards is through the commitment to, and implementation of the ISO9001:2015 accreditation.

To meet our commitments we ensure:

- Management provides a framework for setting quality objectives. Monitoring and measurement of the effectiveness of organisational processes and objectives will be achieved through management review, KPI's and the internal audit processes.
- We know our customers, and relevant interested parties, and have a complete understanding of their requirements through open communication. Monitoring of customer satisfaction is fundamental to us being able to set objectives for continual improvement.
- Through setting of performance measures, objectives and targets that address risks and opportunities, we will ensure that customer requirements are met, exceeded, or enhanced.
- Recognition of each employee's responsibility for quality, and health and safety, and ensure appropriate training and competence is achieved.
- Active encouragement of our employees to identify problems and make suggestions to improve all facets of our working practices and operations.
- Active demonstration of senior management support by ensuring the quality policy and mission statement is issued by the company and communicated, implemented and understood within the organisation.
- This policy and mission statement is available to all relevant interested parties.
- At set intervals, Management will review the level and type of future improvement required for the organisation to continually improve, based on risk analysis and input from relevant interested parties, and ensure that all resources including; infrastructure, competency and investment, that are required for this improvement are available.

Headland Engineering Ltd ensures that this policy is driven and adhered to in a safe, legal and responsible manner, with management commitment to meet compliance with applicable legal requirements, and to evaluate this compliance on an annual basis.